



Allied Healthcare Privacy Statement

This leaflet explains what sort of information is collected about you and the ways in which this information may be used.



Allied Healthcare privacy statement

This privacy statement outlines how Allied Healthcare and its Subsidiary Companies uses and protects your personal information and explains why and how we use that information, who we may share it with and your rights over your own information.

We are totally committed to protecting the privacy and personal data and we are assured that any user-identifiable information provided will only be used in accordance with this privacy statement.

Allied Healthcare is a lawful processor of your information because we have consent to do so, because it fulfils a legal and contractual obligation and because it is in your best interests.

Allied Healthcare has a legal duty to comply with the new data protection laws known as GDPR 2018 and to protect any information that it collects from users.

How will we look after your personal information?

We will keep your electronic information safe by protecting it with electronic safeguards and controlling and monitoring who has access to it. We will keep any documents securely locked away in premises that are also secure and ensure all our employees are trained and up to date in information security and data protection.

Who can you contact if you have any questions about how we use your personal information?

If you have any questions about how we use your personal information, please use our website feedback service at: www.alliedhealthcare.com/feedback or call 01785 220149 and our data protection team will get back to you with a response to your enquiry; alternatively, you can write to us.

How do we intend to collect your personal information?

Allied collects your personal information to help us provide you the best care and treatment. Some of this information will be given to us by the Commissioner or your GP in order that the care or treatment can begin without delay or continue without a break. We may ask for other information directly, but we will always tell you exactly what we may need, why we need it and we will always ask your permission to use it.

How will we use personal information?

Allied only uses the information we collect to maintain the quality and safety of the care and treatment we provide for you. We will not use the information for any other purpose without your consent. We will not disclose your personal information to a third party without your consent unless we are legally obliged to do so or in the case of an emergency.

Reasons why we may share personal information?

We may have reason to share your personal data to make sure that you receive the best all round and uninterrupted care and treatment. We will only share this information with those involved with your care or treatment. We will only share the information when it is necessary and limit any disclosure to what information is strictly necessary. We will always seek your permission to share information prior to any disclosure.

How can you access and control your personal information?

We will always inform you what information we are keeping about you and what we are using it for. We will provide you with the information we are keeping should you request it, or to somebody else if you give them permission to have it. You may also make choices about Allied Healthcare's collection and use of your information. You may also ask us to delete, correct or stop using the information we have about you. If we are unable to do so, we will always explain why. We will not charge you for any of these requests.

Contact Us

For any queries, or if you would like a large print version or a translation of this leaflet in another language or format, please use our website feedback service at

**The Data Protection Officer
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Changes to this privacy statement

Our privacy statement is reviewed regularly and updates will be available should you request a copy. This statement was last updated in May 2018.

